FIREHOUSE247
Product Brief

Extinguish Administrative Fires

Firehouse247 is enabling Fire Departments to leave behind their current white box solutions, spreadsheets, and archaic paper processes for a powerful yet easy to use scheduling, shift filling, work management, and payroll reporting solution, including best-in-class deployment services to ensure a smooth transition.

Firehouse247 enables Fire Departments to automatically fill overtime shifts, details and callbacks according to your unique department policies or union rules, as well as provides robust payroll reporting and audit logs to eliminate errors and conflicts among the firefighters.

Built By Firefighters For Firefighters

Smart Scheduling

Dynamically built schedule as shifts are offered and filled. One source of truth means no scheduling surprises!

Automated Shift Filling

Fill shifts with a single click. Save countless hours per week filling shifts and details
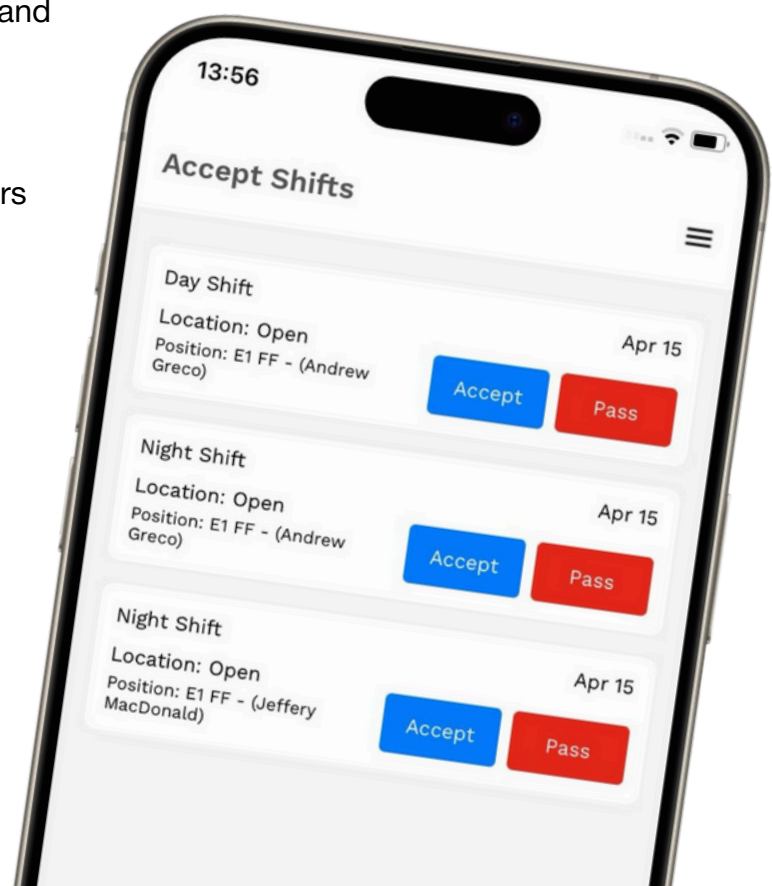
Payroll Reporting

Eliminate grievances. Remove human errors from maintaining and reporting on time and payroll.

Messaging

Simple messaging system to reach individual firefighters, groups, or custom lists, as well as general recall for emergencies

Happy firefighters

Fair and equitable rule-based shift filling with timestamped audit trails.

Features

Schedule Management

- Station Details
- PTO Management
- Open Positions
- Station Coverage
- Rotating Assignments
- Manual schedule overrides

PTO Requests & Approvals

- PTO Requests/Approvals
- Accrual tracking
- Centralized PTO approval
- Dynamic Schedule builder

Reporting & Integrations

- Member/Schedule/Master Log
- Management Reporting
- Audit Trail for troubleshooting and compliance
- Integrations (CAD, Payroll, RMS, EMS)

Details, Callbacks, General Recall

- Group/Team/Member Callbacks
- General Recalls
- Push button Detail Creation and Fills

Overtime Shifts & Details

- Highly configurable shift fills
- Multiple overtime lists
- Simultaneous shift fills
- Shift swap management
- Real time Accept/Reject
- Automated schedule updates

Rules & Communications

- Intelligent staffing warnings
- Intelligent PTO Approval management
- Automated Schedule updates
- Real-time push & SMS notifications

FAQs

Are there training or setup costs?

There are no additional costs. All training, setup, and support costs are included in your annual license fee.

How easy is it to use?

FireHouse247 was created with ease of use in mind and has been described by many departments as highly intuitive. The product was designed by firefighters to address the specific needs of fire departments.

How do I get additional support?

Firehouse 247 is dedicated to your success. We provide hands-on deployment services by actual firefighters that use the product daily. We also have a knowledgeable helpdesk to address any issues experienced or changes needed after you go live.

How does Firehouse247 handle my specific department rules?

Firehouse 247 has been built to handle fire departments and their unique situations. Firehouse 247 will implement any specific rules and requirements before going live and as part of the initial setup.

About FIREHOUSE247

Built by firefighters, for firefighters. With first-hand experience of the biggest administrative challenges facing Fire Departments today, Firehouse247 delivers a comprehensive solution that focuses on ease of use to make daily administrative tasks simple and immediate. Issues with scheduling, shift filling and payroll are now a thing of the past.

Fill overtime shifts, details and callbacks automatically according to your unique department policies and union rules. Easy integration with your existing systems for dashboarding, CAD, RMS (inspections, pre-planning, inventory, training, etc.) NFIRS and payroll. First-class customer service experience from the Firehouse247 team.

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